

# Torian Group Times

“Technology with Integrity”

www.toriangroup.com

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[Windows 10 version 2004](#) has been released. As usual, we recommend waiting to install till the bugs have been worked out. The [list of new features in Win10 version 2004](#) are mostly cosmetic changes. As mentioned last month [Windows 10 version 1809 \(Nov 2018\) will now get monthly security updates until November 2020](#). Updates were originally due to end in May 2020.

[Microsoft 365 Apps ended support on Windows Server 2012/R2 on January 14, 2020](#) New features in Microsoft 365 Apps may create stability and performance issues when running on older or unsupported operating systems. Windows 8 ended support in January 2016.

### **Verizon launches free service for identifying and blocking spam calls**

To activate Call Filter, you can install Verizon’s dedicated app - [here](#) for Android and [here](#) for iOS — or just enable the protection as an account add-on in your My Verizon App.

[A guide for using Call Filter](#).

### **The hunt for a work-from-home webcam**

Logitech, one of the most popular makers of webcams, said it experienced supply constraints after demand for the video cameras suddenly shot up in March. ...production is “almost” back to normal, but webcams are still hard to find.



[DroidCam](#) works with Android and Apple smart phones.

[Google Search and Maps are making it easier to support small businesses with donations and gift cards](#)

Seven Habits of [Highly Effective Teams Users](#)  
Coming soon - the ability to chat with [Skype contacts inside of Teams](#).  
Microsoft Delivers Control for [Teams Background Blur and Effects](#)  
[MS Teams video training](#)

### COVID and the Economy

Analysis from [Morningstar](#) projects a short-term impact, with perhaps 1% decline in GDP.  
The International Monetary Fund expects the [global economy to shrink by 3% this year](#).

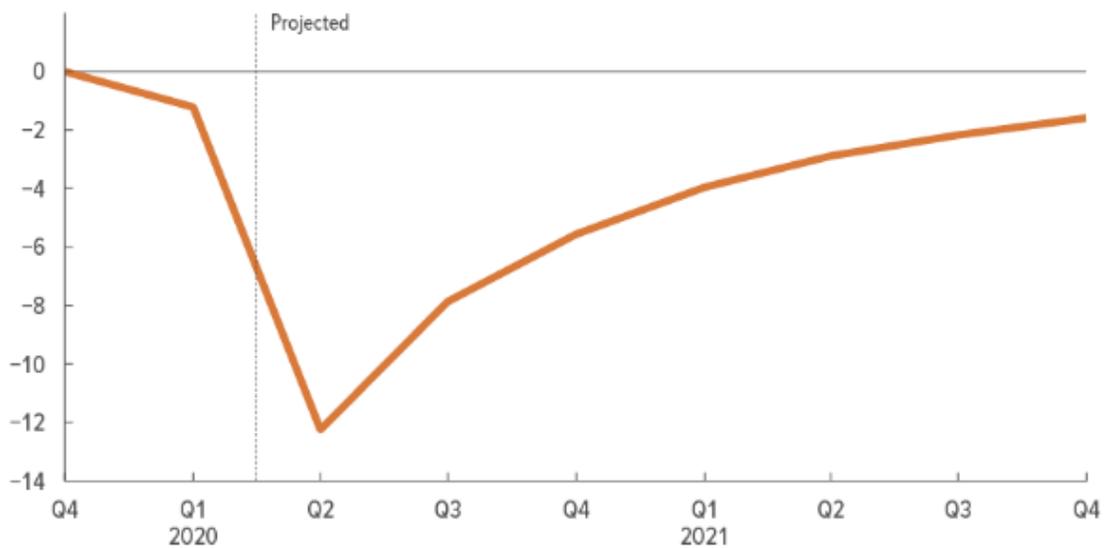
The congressional budget office: [Interim Economic Projections for 2020 and 2021](#)

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### Real Output Measured as the Difference From the Fourth Quarter of 2019

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Percent



## A framework can help classify behavioral changes for the next normal.

XX% growth × XX% intent to continue = XX% potential next normal usership

User growth since crisis		Intent to continue use after crisis	
<b>High</b> (>100% growth)	<b>Exciting . . . for now</b> Stopgap solutions with potential for user erosion after COVID-19 crisis Example: <b>Professional videoconferencing</b> $64\% \times 37\% = +24\%$	<b>Fast accelerators</b> Exciting replacements for in-person experiences that will likely persist in the next normal Example: <b>Telemedicine for mental health</b> $91\% \times 48\% = +44\%$	
	<b>Low</b> (<100% growth)	<b>Return to old normal</b> Mature or less-relevant experiences that may not sustain COVID-19 growth Example: <b>Restaurant delivery</b> $22\% \times 38\% = +8\%$	<b>Potential to stick</b> New experiences with momentum and the potential to be cemented in the next normal Example: <b>Wellness apps</b> $28\% \times 68\% = +19\%$
			<b>Medium to high</b> (>50% intent)

McKinsey has [several excellent articles](#) on economic impact and how business can adapt.

The Coronavirus pandemic will trigger a [14 percent decline in PC, tablet, and phone sales](#) this year according to Gartner.

[Understanding the economic cycles](#) – according to Ray Dalio. I found this helpful when trying to understand what the Pandemic may do to the economy. This same page has an excellent video series on the [principles for success](#).

[How Coronavirus Is Going to Change Education Forever](#) (Forbes)

Distractions while working from home, pressure to hit deadlines and using personal devices are all creating [additional security risks for remote workers](#).

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